MIDMARK RTLS

Midmark Academy

2022 RTLS Customer Course Schedule

SA-150: System Analyst Training

SA-150 provides an overview of Midmark RTLS hardware and workflow software fundamentals, plus troubleshooting techniques and system maintenance procedures to help you support the system through go-live and beyond.

Note: Class size is limited to 8 (eight) students; limit 2 (two) employees per organization. Priority will be given to customers with active projects or active go-lives.

What you'll learn

- Configuring the User Interface – Badge Form Builder and Enterprise View® Builder
- Midmark RTLS Badge Management
- Advanced Configuration Features for List Manager and SMTP
- Managing User and Group Security with Authentication and Active Directory
- Basic Authentication (Security Access)
- User-Level Workflow Theory
- RTLS Core Software – Badge Assignment, Location Status, Discharge/Drop Boxes, Staff Interactions
- Workflow – Using and Supporting the System, Change Management
- Workflow – Troubleshooting, Training and Reporting
- Software Management (Authentication)

Who should attend

- Technical staff responsible for Midmark RTLS support and/or education in the end user customer environment
- Clinical informatics members of project teams
- Project team members designated as implementation owners post go-live

> **Terms and Conditions:**
> Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

How much it costs

Virtual: $1,000
In-Person: $1,500

Course Dates – Virtual

February 1-3rd 1-4 PM ET daily

March 1-3rd 1-4 PM ET daily

May 10-12th 1-4 PM ET daily

November 8-10th 1-4 PM ET daily

Course Dates – In-Person

March 29-31st 8:30 AM-4 PM ET daily

June 28-30th 8:30 AM-4 PM ET daily

August 9-11th 8:30 AM-4 PM ET daily

September 20-22nd 8:30 AM-4 PM ET daily

AS-200: Application Support Training

Deepen your knowledge of how to support the Midmark RTLS. This four-day advanced virtual course provides in-depth instruction on the higher-level elements of the basic build and Midmark RTLS application support.

Note: Class size is limited to 8 (eight) students; limit 2 (two) employees per organization. Priority will be given to customers with active projects or active go-lives.

What you'll learn

- Wired and Wireless Sensory Networks – Configuration, Device ID/Naming, Walking Setup
- Configuring the User Interface for Patients, Staff and Assets – Badge Form Builder, Enterprise View® Builder, Floorplan Builder
- Configuration for List Manager, PAR Level Management and SMTP
- Managing User and Group Security with Authentication and Active Directory

- Managing Midmark RTLS Services with Services Manager
- Staff Assist Rule Modification
- Reporting Basics – MS SQL Server Prep, Installation and Setup, Basic Configuration and Use, Intro to Workflow Management
- Understanding SI-275 System Integrator Training
- First Tier Software Application Support

Who should attend

Technical staff responsible for first tier application support of the Midmark RTLS, including hardware and software support.

How much it costs

Virtual: $2,100
In-Person: $3,000

Terms and Conditions:
Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

Course Dates – Virtual

March 8-11th
10-4 PM ET daily (with break for lunch)

June 14-17th
10-4 PM ET daily (with break for lunch)

December 13-16th
10-4 PM ET daily (with break for lunch)

Course Dates - In-Person

January 11-14th
8:30 AM-4 PM ET daily

April 5-8th
8:30 AM-4 PM ET daily

July 19-22nd
8:30 AM-4 PM ET daily

October 4-7th
8:30 AM-4 PM ET daily

Instructors

Daniel Michalski, PhD, MCSE, CCNA, CNA

Daniel is our lead technical instructor, bringing over twenty years of advanced networking experience to the Midmark RTLS team. He has contributed to numerous textbooks, as well as held teaching positions at two universities. Daniel is A+, Security+, and Network+ certified and specializes in network architecture, design & security.

Max Wolfe

Max brings an extensive background of technical experience to the Midmark RTLS team. Prior to becoming a technical trainer, he worked many years in Midmark RTLS technical support helping clients troubleshoot problems, plan sensory networks and more. Max has a unique perspective into the questions that Midmark RTLS customers have, and a knack for helping them find and understand solutions.

Registration Form

To register, fill out this form and email it to RTLSeducation@midmark.com
Class sizes are a maximum of 8 (eight) students, limit 2 (two) attendees per organization.

Company   Company Address

                                 City, State, Zip Code

Student 1   Phone   Email Address

Student 2   Phone   Email Address

Please note which class/dates you'd like to attend.

SA-150	AS-200

Charge to credit card: ☐ AMEX ☐ MC ☐ VISA

Card# _____   Exp. Date _____   Sec. Code _____

Credit Card Billing Address and Info:

Terms and Conditions:
Registration fees cover course instruction and lunches for the in-person sessions. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel course sessions at any time. Students enrolled in a cancelled session may apply their class registration fee to another course session within 12 months.

I have read and understand the terms and conditions of this registration agreement, as outlined above.

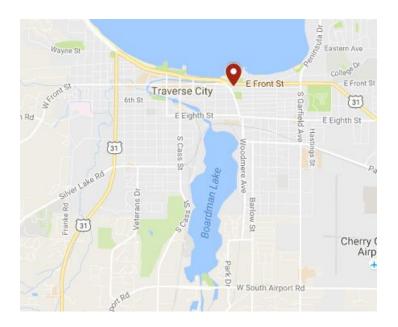Signature

Company Name

How to find us

Get in touch: 877.983.7787 or
RTLSeducation@midmark.com

Where we're located

Midmark RTLS
Bayside Education + Visitor Center
600 E. Front Street, Suite 106
Traverse City, MI 49686
Map

Midmark RTLS classroom courses are conducted by certified professional educators. On-site course sessions consist of instructor-led presentations, labs and certification testing. Students will gain hands-on experience with Midmark RTLS, plus opportunities to network with fellow students from across North America.

Daily on-site lunch service is included for in-person instruction. Be sure to inform us of any food allergies on your registration form.

Class begins promptly at 8:30 AM ET each day.

All Midmark locations are **smoke-free**, **vapor-free** and **fragrance-free** campuses.

What's included in your registration fee

- Classroom training
- Related materials
- Lunches (in-person portion only)

What's not included in your registration fee

- Travel expenses
- Lodging expenses

While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel course sessions at any time. Students enrolled in a session cancelled by Midmark RTLS may apply their class registration fee to another course session within 12 months.

Staying in Traverse City

Hotels with Midmark Discount Rates

Be sure to mention "Midmark" when booking your room to receive our discounted corporate rate.

Hotel Indigo
263 W. Grandview Parkway
Traverse City, MI 49684
231.932.0500

Cambria Suites
255 Munson Avenue
Traverse City, MI 49686
231.778.9000

DELAMAR
615 E. Front St.
Traverse City, MI 49686
231.947.3700

Courtyard by Marriott
3615 South Airport Road W
Traverse City, MI 49684
231.929.1800

Other Local Hotels

- Park Place Hotel
- Best Western Plus Four Seasons
- Country Inn & Suites
- Hampton Inn

Transportation

If you plan to fly to Traverse City, book your flight into Cherry Capital Airport (TVC), served by American Airlines, United Airlines and Delta Airlines.

For ground transportation, we recommend renting a car, however you can also use Uber, Lyft or a local taxicab service. Car rental is available at Cherry Capital Airport from these providers:

- Avis
- Budget
- Enterprise
- Hertz
- National

Dining, Activities + More

Traverse City is a destination for all seasons and has a fantastic selection of local restaurants. For tips on what to do, see and eat while you're here, check out the Traverse City Visitor's Bureau website.