

## Midmark® Digital Vital Signs Device Product Bulletin

The manufacturer of the Alaris® Turbo Temp® thermometer has discontinued the Alaris Turbo Temp thermometer as well as the disposable probe covers required to use the thermometer. The Alaris Turbo Temp thermometer is the temperature acquisition probe used on the Midmark® Digital Vital Signs Device (Item #4-000-0500 and #4-000-0510) as well as on other manufacturer's devices. As a result of this discontinuation, the probe cover inventory in the market is approaching complete depletion with the Midmark probe cover inventory expected to be depleted by January 31, 2024. Midmark has exhausted every effort to acquire or manufacture more probe covers to supply the market. Without the availability of probe covers, healthcare providers that use any device (manufactured by Midmark or other manufacturers) with an Alaris Turbo Temp thermometer will be unable to acquire a patient's temperature.

### To support our current and future customers, Midmark has two exciting announcements:

1. As of September 1, 2023, the Midmark Digital Vital Signs Device is now equipped with the Exergen® TemporalScanner® thermometer. The new part numbers for the Midmark Digital Vital Signs Device are #4-000-0540 (without SpO<sub>2</sub>) and #4-000-0550 (with SpO<sub>2</sub>), and are immediately available for purchase through your preferred medical-surgical distributor.
2. For existing Midmark Digital Vital Signs Devices (Item #4-000-0500 + #4-000-0510 **with serial numbers starting with IFD and JFD**) in the market, Midmark has developed an Exergen TemporalScanner temporal thermometer **upgrade kit** that allows our customers to easily replace the Alaris Turbo Temp temperature probe on their device in minutes without tools. The part number for this upgrade kit is #002-10974-00 and is immediately available for purchase through your preferred medical-surgical distributor.
  - a. For customers using the Midmark Digital Vital Signs Device as a **non-EMR-connected** standalone vitals acquisition unit, the physical installation of the new thermometer is self-service and requires no tools.
  - b. For customers using the Midmark Digital Vital Signs Device **connected to an EMR with the latest Midmark version 10 software**, the physical installation of the new thermometer is self-service and requires no tools. However, it's required to schedule a call between your IT/EMR administrator and the Midmark Technical Support department to aid with the installation of required EMR software plug-ins.
  - c. For customers using the Midmark Digital Vital Signs Device **connected to an EMR that is not yet on Midmark's latest version 10 software**, the physical installation of the new thermometer is self-service and requires no tools. However, version 10 software is required for the temporal temperature reading to be transferred to the EMR. The Midmark Digital Vital Signs

Device can still be used to automatically transfer all other vital signs data. The temperature reading will need to be manually entered into the EMR patient chart until your instance of your EMR is updated to the Midmark version 10 software.

### **Benefits of the Exergen TemporalScanner**

- Lower cost per use, due to no probe cover requirement.
- Less maintenance for office staff, due to no probe cover stocking.
- More efficient temperature readings—the Exergen TemporalScanner has a minimum of 2 seconds for temperature acquisition.
- Less contamination risk—the Exergen TemporalScanner makes no contact with any mucous membranes.
- View clinical studies on temporal temperature [here](#).



### **Next Steps and Support:**

1. View Exergen Upgrade Kit installation instructions [here](#).
2. To purchase a new Midmark Digital Vital Signs Device or Exergen upgrade kit, please contact your preferred medical-surgical distributor.
3. If you have questions regarding the new Midmark Digital Vital Signs Device or Exergen Upgrade Kit, please contact Midmark Customer Experience at 1.844.856.1233, option 2, Monday-Friday 8:00 A.M. to 5:00 P.M. ET or your local Midmark sales representative.
4. If you have questions or need assistance with the physical installation of your Exergen upgrade kit on your Midmark Digital Vital Signs Device, please contact Midmark Technical Service at 1.844.856.1230, option 2, Monday-Friday 6:00 A.M. to 4:00 P.M. PST.
5. If you have an existing EMR-connected Midmark Digital Vital Signs Device, please contact the Midmark Technical Service team PRIOR to installing the Exergen upgrade kit in order to schedule an appointment to install the required EMR software plug-ins.

To view the full Midmark Digital Vital Signs Device User Guide click [here](#).

To view care and maintenance for the Exergen TemporalScanner click [here](#).

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