



Epic® Software Integration Frequently Asked Questions (FAQs)

Q: Which Epic software solutions do Midmark diagnostic devices connect with?

A: Midmark diagnostic devices now connect with the new Epic Hyperdrive solution but will also connect with Hyperspace®. Please refer to [version matrix](#) available on the [Midmark EMR partner page](#).

Q: When will the Midmark software be available that connects with Epic Hyperdrive?

A: Midmark connectivity to Hyperdrive is now available.

Q: What is Midmark Web?

A: Midmark Web is the Epic name for Midmark controls. At Midmark, the formal name for the controls is Midmark Connect for Epic.

Q: What enhancements will the new Midmark solution include?

A: While this release includes various general enhancements, some key changes include:

- Release of Information (ROI)
- EpicCare Link (EC Link) that supports web-friendly PDFs
- Offline Mode (the ability to perform tests within Midmark Connect for EPIC software if the network is down)
- Enhanced PDF view of reports

Q: What can I do to plan for the transition?

- A:
- Refer to the [Minimum Computer Requirements](#) document for appropriate hardware requirements.
 - It may take some integrated working sessions to plan and complete the configuration of the new servers. Reach out to your local Midmark representative to acquire a quote and scope of work.

Q: Will your Midmark workflow change in Epic?

A: Your workflow in Epic will remain the same. At this time, there is an additional window that appears showing the status of communication between Epic and Midmark.

Q: Will you need to be on version 10 of Midmark software to upgrade to Hyperdrive?

A: No. Version 10 and 10.1 will be a new install for Hyperdrive, whether you were using version 10 or not previously. Additional implementation hours are required when upgrading to Hyperdrive.

Q: How can I begin the process for getting the Midmark connection to Hyperdrive?

A: Reach out to your Midmark representative to begin working with our implementation team. From there, you will receive a quote and scope of work. We will also require the completion of our [IT checklist](#).

Q: Will Midmark v8.6 software still work?

A: The Midmark 8.6.1 integration will still work as long as you are on Hyperspace. Once you implement the Hyperdrive update, you will no longer be able to use Midmark 8.6.1 and will need to upgrade to the latest Midmark integration. Refer to the [version matrix](#) available on the [EMR partner page](#).