

Is Your Point of Care Ecosystem Future-Ready?



In today's value-based care environment, equipment and exam room layouts have evolved into strategic components of care delivery. Both are dependent on each other to help enhance the quality of care provided and outcomes realized. For that reason, equipment and layout should factor into any facility or exam room design considerations or discussions.

A patient-centered design approach views the exam rooms and equipment as part of the point of care ecosystem, helping patients, caregivers and their experiences remain top-of-mind during the design process.



Below are ten important questions you should ask at the start of any new ambulatory care design project.

- ☐ Are we holding cross-functional design planning sessions to identify what equipment we have, what do we need, how do we want our ecosystem to flow and how will our equipment and rooms be used?
- ☐ Are the proposed equipment and point of care space the right fit ergonomically for our patient population and staff?
- ☐ Are the proposed equipment and workflow specifically designed for our clinical space?
- ☐ How will the proposed equipment and workflow impact patient/caregiver interactions; patient/staff satisfaction; patient/caregiver safety and clinical outcomes?
- ☐ How will the proposed equipment and point of care space change/enhance/co-exist with our current workflows and configurations?
- ☐ Can the proposed equipment and workflow be standardized across our healthcare network?
- ☐ Are the proposed equipment and workflow designed for and do they meet applicable government regulations, ADA (Americans with Disabilities Act) recommendations and industry standards?
- ☐ Do the proposed equipment and workflow offer the flexibility to address our future needs or growth strategies?
- ☐ Do the proposed equipment and workflow allow for easy IT/technology integration?
- ☐ Are we including our equipment and technology provider in order to be a true partner, working closely with us to identify opportunities, ensure EHR validation and determine return on investment?