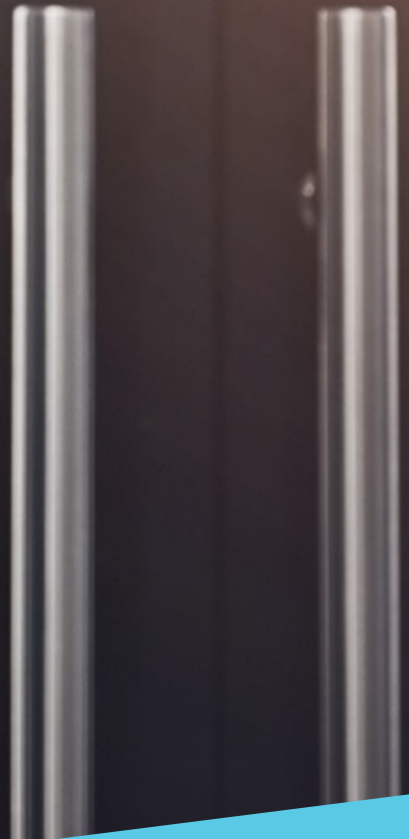




Delivery Services



COORDINATION + DELIVERY

Coordinating equipment deliveries to outpatient facilities is often complicated by the absence of receiving personnel, unloading and staging areas, and required tools. Without specialized product knowledge, detailed planning and careful coordination, these deliveries can become a serious headache. Midmark takes the pain out of delivery with dedicated project coordinators, trained delivery and setup teams, and an unparalleled understanding of our products and your expectations. In fact, Midmark Delivery Services reduces on-site delivery times by 65% and maintains an average customer satisfaction score of > 9 on a scale of 1-10.



MIDMARK DELIVERY SERVICES

- Single Midmark point of contact for all project coordination ensures minimal disruption on delivery day
 - Midmark trained team provides delivery and setup of all equipment and accessories
 - Off-site, pre-configuration of equipment and accessories greatly reduces disruption to facility operations
 - Midmark recommended functional tests available for all equipment
 - Insurance coverage for product throughout delivery and setup
- Please refer to the back page for further details on these services.**

SYSTEMS INSTALLATION



Midmark connected solutions are designed to enhance patient-caregiver interaction, but can present a unique challenge when the time comes to integrate them into your facility. Without early involvement from a trained and trusted partner, the integration of these connected solutions can fall short of expectations. Midmark trained integration teams engage early in your project and have the expertise required to achieve the seamless connectivity that fits your unique clinical workflow.



MIDMARK SYSTEMS INSTALLATION

- Wall mounting of Midmark workstations and Midmark digital vital signs products
- Complete wiring of all Midmark connected solutions
- Setup and configuration of all Midmark diagnostic products
- Final quality audit ensures exam room is fully operational

For more information about this program, please contact your Midmark sales representative or call 1.800.MIDMARK.

Products Delivered/Service Under These Programs

In-Room Delivery Services	Midmark Premier Delivery Service	Midmark Essential Delivery Service
Delivery to room, set in place, trash removal	✓	✓
Use of Midmark Preferred Partners and trained delivery teams	✓	✓
Remote pre-setup of equipment and accessories	✓	✓
Midmark project coordination team assigned	✓	
Midmark field-based project manager assigned	✓	
Guaranteed delivery - delivery on specific day and time (if requested)	✓	
Site survey performed ahead of delivery	✓	
Midmark recommended functional tests performed	✓	
Midmark trained Service Technician on-site (for 15 or more Barrier-Free exam or procedure chairs)	✓	
Additional services available (installation or removal of old equipment)	✓	
After-hours and Saturday delivery available	✓	
Serial numbers with room assignments provided for facilities management	✓	
All equipment wiped down and ready to use	✓	
Product Restrictions	No	Yes*
Site Restrictions	No	Yes**

*Only available on orders up to 4 in any combination of Midmark 626 Barrier-free examination chairs (626-001 or 626-002), Ritter Barrier-Free examination chairs (224 or 225) or manual examination tables (203, 204, 95, 640) plus up to 8 side chairs, 4 stools and 4 sterilizers.

**Site must accommodate a 53' trailer, stair-free access to first floor and have elevator access for upper floor deliveries.
Not available in Hawaii or Alaska.

Product	Midmark Delivery Services		Midmark Systems Installation	
	Deliver to Room	Assemble + Test	Wire + Configure	Wall Mount
Accessories	✓	✓		
Midmark Workstations (Mobile)	✓	✓		
Midmark Workstations (Wall Mounted)	✓		✓	✓
Cabinetry	✓			✓
Diagnostic Products	✓		✓	✓
Exam/Procedure Chairs	✓	✓	✓	
Lighting	✓	✓		✓
Lighting (Ceiling Mounted)	✓			✓
Seating	✓	✓		
Sterilizers	✓	✓		

Midmark is an ISO 13485 and ISO 9001 Certified Company.*
For more information, contact your
Midmark dealer or call: 1.800.MIDMARK
Outside the USA call: 1.937.526.3662
or visit our website: midmark.com

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Products subject to improvement changes without notice.
Litho in USA
007-10155-00 Rev. B1 (5/19)

*Certain products are not included.
See the complete list at: midmark.com/ISO

