## Midmark Medical & Animal Health Factory Training

## Overview

Midmark Factory Training Courses are available to our Product Dealers and Certified approved Midmark service companies only. Supporting Midmark's North America strategic direction to build a small network of large Preferred Servicers, all new appointments are first offered to our established Preferred Servicer partners. Only if they cannot meet the need will an individual ISO be appointed or added to our existing network of providers.

Our Factory product training classes are 3 days. Beginning on Tuesday morning and running through 4pm Thursday.

A complete listing of available classes can be found on our <u>Technical Support Training page</u>.

We ask that our guests arrive in Greenville, OH by 5:00 pm on the Monday prior to the start of class. For guest flying in, we suggest you arrive at the Dayton International airport by 4 pm on Monday. You will need to arrange your own transportation to the Quality Inn 1190 E. Russ Rd., Greenville, OH 45331. Ph. 937-316-5252. Classes will conclude at 4 pm on Thursday, the final day of training. Return flights should be scheduled after 6pm on that day to ensure adequate time to return to the airport and reach your gate.

The registration fee covers the cost of the training class, lodging at the Quality Inn, Monday evening kick off reception, lunches during the course. Transportation is not provided, attending technician are required to arrive at Midmark's training facility daily at 8 a.m. Approximately 15 miles (20 minutes) from the hotel.

Existing Midmark account holders who would like to attend a training course, please go online to the Register for a Class link and complete the registration form. You will receive a confirmation via email. Each class can only accept the first 8 guest registrations and is subject to account verification.

Attending technicians are required to attend all 3 days of training to receive a certification.

If you have any questions, concerning the course, course fees or need additional information please contact Jeff Sanders, Midmark Field Service Manager at <a href="mailto:jsanders@midmark.com">jsanders@midmark.com</a> or 937.526.8326