

Midmark® + Ritter® Medical Equipment (Tables, Chairs, Physician Seating, Lights and Sterilizers) Limited Warranty

SCOPE OF WARRANTY: Midmark Corporation ("Midmark") warrants to the original retail purchaser that it will, at Midmark's option, repair or replace components of the domestic and international medical products manufactured by Midmark (except for components not warranted under "Exclusions") that are defective in material or workmanship under normal use and service. The sole remedy under this limited warranty is the repair or replacement, at Midmark's option, of the applicable components. This limited warranty shall only apply to defects that are reported to Midmark within the applicable warranty period and which are determined to exist upon examination by Midmark. This warranty extends only to the original retail purchaser of a product and is not transferable or assignable. Replacement components or products may be used and/or refurbished components or products, provided they are of like quality and specifications as new components or products.

Midmark warrants to the original retail purchaser that during the applicable warranty period it will repair or replace software contained within the products manufactured by Midmark (except for those not warranted under "Exclusions") if: (1) the media on which the software is furnished exhibits defects in material or workmanship under normal use; or (2) the software does not substantially conform to its published specifications.

APPLICABLE WARRANTY PERIOD: The applicable warranty period, measured from the date of the original purchaser of the retail product shall be:

- One (1) year for all standard warranted products and components
- Two (2) years for Midmark M9/M11-05X Steam Sterilizer models
- Three (3) years for QuickClean® Ultrasonic Cleaners

OBTAINING WARRANTY SERVICE: Warranty service must be obtained through either Midmark or an authorized dealer in the Midmark product line for which warranty service is requested. Midmark may be contacted for warranty service inquiries or issues via email at midmark.com; by phone at 1.800.MIDMARK or by mail to Midmark Corporation, 60 Vista Drive, Versailles, Ohio 45380.

It is the retail purchaser's obligation to arrange for delivery of a product to Midmark or one of its authorized dealers for warranty service, which delivery shall be at retail purchaser's expense. It is also the retail purchaser's obligation to comply with the warranty service instructions provided either by Midmark or its authorized dealer. The retail purchaser must provide Midmark with completed warranty registration information within thirty (30) days after purchase in order to obtain the benefits of this limited warranty.

EXCLUSIONS: This limited warranty does not cover and Midmark shall not be liable for the following:

- (1) Defects, damage or other conditions caused, in whole or in part, by misuse, abuse, negligence, alteration, accident, freight damage, negligent storage, tampering or failure to seek and obtain repair or replacement in a timely manner;
- (2) Products which are not installed, used, and properly cleaned and maintained as required or recommended in the Midmark "Installation" and/or "Installation/Operation Manual" for the applicable product, including the specified structural and operational environmental conditions and electrical requirements;
- (3) Products considered to be of a consumable or sterile nature;
- (4) Accessories or parts not manufactured by Midmark;
- (5) Charges by anyone for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which are not expressly authorized in writing in advance by Midmark;
- (6) Costs and expenses of routine maintenance and cleaning; and
- (7) Representations and warranties made by any person or entity other than Midmark.
- (8) Matching of color, grain or texture except to commercially acceptable standards;
- (9) Changes in color caused by natural or artificial light;
- (10) Custom manufactured products;
- (11) Alterations or modifications to the product by any person or entity other than Midmark; and
- (12) Products that would otherwise be covered under this limited warranty, but are acquired: (i) from a person or entity that is not Midmark or one of its authorized dealers; or (ii) from a Midmark dealer that is not authorized to sell the product at issue in the geographic territory where the purchaser is located, or is not authorized to sell the product at issue within the medical market.

SOFTWARE; WITH RESPECT TO SOFTWARE THAT IS A PRODUCT OR COMPONENT THEREOF, MIDMARK DOES NOT WARRANT THAT THE SOFTWARE: (1) IS ERROR FREE; (2) CAN BE USED WITHOUT PROBLEMS OR INTERRUPTIONS; OR (3) IS FREE FROM VULNERABILITY TO INTRUSION OR ATTACK BY VIRUSES OR OTHER METHODS.

EXCLUSIVE REMEDY; CONSEQUENTIAL DAMAGES DISCLAIMER: MIDMARK'S ONLY OBLIGATION UNDER THIS LIMITED WARRANTY IS THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS. MIDMARK SHALL NOT BE LIABLE FOR AND HEREBY DISCLAIMS ANY DIRECT, SPECIAL, INDIRECT, INCIDENTAL, EXEMPLARY OR CONSEQUENTIAL DAMAGES OR DELAYS, INCLUDING, BUT NOT LIMITED TO, DAMAGES FOR LOSS OF PROFITS OR INCOME, LOSS OF USE, LOSS OF DATA, DOWNTIME, COVER AND EMPLOYEE OR INDEPENDENT CONTRACTOR WAGES, PAYMENTS AND BENEFITS. THIS DISCLAIMER SHALL SURVIVE ANY FAILURE OR ASSERTED FAILURE OF THE ESSENTIAL PURPOSE OF THIS LIMITED WARRANTY OR ITS REMEDIES SPECIFIED HEREIN.

WARRANTY DISCLAIMER: THIS WARRANTY IS MIDMARK'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED. MIDMARK MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS.

STATUTE OF LIMITATIONS: No action may be brought against Midmark for breach of this limited warranty, an implied warranty, if any, or for any other claim arising out of or relating to the products, more than ninety (90) days following expiration of the limited warranty period.

NO AUTHORIZATION: No person or firm is authorized to create or approve for Midmark any other obligation or liability in connection with the products.

Warranty information included in product manuals.