

Midmark Cabinetry Order Policy

ORDER CHANGES

All changes should happen before the receipt of the order. Order changes made after receipt of an order may incur a change fee and a shipping date change. This fee will cover materials, labor and handling costs. All changes must be submitted in writing. Upon review and approval of changes, the order will be moved to the next available ship date.

DELAYED/RESCHEDULED SHIP DATES

Request to reschedule orders that have not been built will be moved to the next available ship date. Request to reschedule or delay shipment of orders that have been built will incur storage and handling fees until shipped.

ORDER CANCELLATION

Cancellation 48 hours from time of order placement is subject to penalty. An assessment will be made at time of cancellation to determine the amount of penalty including material, labor and handling costs.

Cancellations must be received in writing. Non-standard color and custom configuration orders may not be cancelled without penalty.

RETURN OF MERCHANDISE

Synthesis® Cabinetry Collection is built to order and is non-returnable.

SHIPPING

Please call your Project Coordinator for shipping quotes at 1.800.MIDMARK, ext. 8914.

*Note: Delivery times will not be guaranteed by Midmark Corporation.
National carriers do not guarantee time of arrival.*

TYPICAL ORDER

30	31	1	2	3	4	5
ORDER RECEIVED/ACKNOWLEDGED						
6	7	8	9	10	11	12
BUILDING PRODUCT						
13	14	15	16	17	18	19
BUILDING PRODUCT						
20	21	22	23	24	25	26
BUILDING PRODUCT						
27	28	29	30	31	1	2
BUILDING PRODUCT						
3	4	5	6	7	8	9
SHIP WEEK						

Standard lead times may vary from typical order time frame.

Special requests like non-standard color of countertops may cause variations in lead time.

Midmark Cabinetry Warranty

SCOPE OF WARRANTY

Midmark Corporation warrants to the original purchaser its Midmark Modular cabinetry products (Synthesis® Cabinetry Collection) manufactured by Midmark to be free from defects in material and workmanship under normal interior use and service. Midmark's obligation under this warranty is limited to the repair or replacement, at Midmark's option, of the parts or the products the defects of which are reported to Midmark within the applicable warranty period and which upon examination by Midmark prove to be defective.

APPLICABLE WARRANTY PERIOD

The applicable warranty period, measured from the date of delivery to the original user, shall be as follows:

- A. Five years for all Midmark brand cabinetry products and components (except for the shorter periods in B and C), including door and drawer fronts and casters
- B. Three years for task lights
- C. One year for countertop surfaces and accessories

EXCLUSIONS

This warranty does not cover sinks, faucets and plumbing accessories. Any warranties on these items are extended directly by the manufacturer of these items to the original purchaser. Information on these manufacturers' warranties will be enclosed with the applicable products. Also, Midmark will furnish copies of any warranties extended by any such manufacturers upon request.

This warranty does not cover and Midmark shall not be liable for: (1) repairs and replacements required because of misuse, abuse, negligence, alteration, accident, freight damage or tampering; (2) matching of color, grain or texture except to commercially acceptable standards; (3) changes in color caused by natural or artificial light; (4) products which are not installed, used or properly cleaned as required in Midmark's written Installation Manual; (5) specially manufactured products; (6) products considered to be of a consumable nature such as light bulbs and surge suppression products; (7) accessories or parts not manufactured by Midmark; (8) charges by anyone (including Midmark authorized dealers) for adjustments, repairs, replacement parts, installation or other work performed upon or in connection with such products which is not expressly authorized in writing in advance by Midmark.

EXCLUSIVE REMEDY

Midmark's only obligation under this warranty is the repair or replacement of defective parts. Midmark shall not be liable for any direct, special, indirect, incidental, exemplary or consequential damages or delay.

NO AUTHORIZATION

No person or firm is authorized to create for Midmark any other obligation or liability in connection with the products.

THIS WARRANTY IS MIDMARK'S ONLY WARRANTY AND IS IN LIEU OF ALL OTHER WARRANTIES, EXPRESSED OR IMPLIED. MIDMARK MAKES NO IMPLIED WARRANTIES OF ANY KIND INCLUDING ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE. THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT OF DEFECTIVE PARTS.



CARB 93120.2 Phase 2 Compliant

Midmark is an ISO 13485 and ISO 9001 Certified Company. Certain products not included. See the complete list at: midmark.com/ISO

For more information, contact your Midmark dealer or call:
1.800.MIDMARK

Outside the USA call: 1.937.526.3662 or visit our
website: midmark.com

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