



MIDMARK RTLS

Midmark Academy

2020 RTLS Customer Course Schedule

SA-150: System Analyst Training - VIRTUAL

During the COVID-19 pandemic, we are pleased to offer this three-day comprehensive training course 100% virtually. SA-150 provides an overview of Midmark RTLS hardware and workflow software fundamentals. Students will work through several different scenarios to understand how RTLS workflow automation works for a patient visit. The course will also review troubleshooting techniques and ongoing system maintenance procedures to help you support the system through go-live and beyond.

Note: Class size is limited to 10 (ten) students. Priority will be given to customers with active projects or active go-lives.

What you'll learn

- Configuring the User Interface – Badge Form Builder and Enterprise View® Builder
- Midmark RTLS Badge Management
- Advanced Configuration Features for List Manager and SMTP
- Managing User and Group Security with Authentication and Active Directory
- Basic Authentication (Security Access)
- User-Level Workflow Theory
- RTLS Core Software – Badge Assignment, Location Status, Discharge/Drop Boxes, Staff Interactions
- Workflow – Using and Supporting the System, Change Management
- Workflow – Troubleshooting, Training and Reporting
- Software Management (Authentication)

Who should attend

- Technical staff responsible for Midmark RTLS support and/or education in the end user customer environment
- Clinical informatics members of project teams
- Project team members designated as implementation owners post go-live

How much it costs

~~\$1,500~~ **\$1,000**

Course Dates

September 1-3
1-4 PM ET daily

October 13-15
1-4 PM ET daily

November 3-5
1-4 PM ET daily

Terms and Conditions:

Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

AS-200: Application Support Training - VIRTUAL

During the COVID-19 pandemic, we are pleased to offer this four-day comprehensive training course 100% virtually. Deepen your knowledge of how to support the Midmark RTLS. This four-day advanced virtual course provides in-depth instruction on the higher-level elements of the basic build and Midmark RTLS application support.

Note: Class size is limited to 10 (ten) students. Priority will be given to customers with active projects or active go-lives.

What you'll learn

- Wired and Wireless Sensory Networks – Configuration, Device ID/Naming, Walking Setup
- Configuring the User Interface for Patients, Staff and Assets – Badge Form Builder, Enterprise View® Builder, Floorplan Builder
- Advanced Configuration for List Manager, Data Request Engine and SMTP
- Managing User and Group Security with Authentication and Active Directory
- Managing Midmark RTLS Services with Services Manager
- Staff Assist Rule Modification
- Reports Plus Analytics Basics – MS SQL Server Prep, Installation and Setup, Basic Configuration and Use, Intro to Workflow Management
- Understanding SI-275 System Integrator Training
- Understanding Asset Tracking + Management
- First Tier Software Application Support

Who should attend

- Technical staff responsible for first tier application support of the Midmark RTLS system, including hardware and software support

How much it costs

~~\$3,000~~ **\$2,100**

Course Dates

August 25-28
10-3 PM ET daily (with break for lunch)

September 22-25
10-3 PM ET daily (with break for lunch)

October 27-30
10-3 PM ET daily (with break for lunch)

December 8-11
10-3 PM ET daily (with break for lunch)

Terms and Conditions:

Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

Instructors



Daniel Michalski, PhD, MCSE, CCNA, CNA

Daniel is our lead technical instructor, bringing over twenty years of advanced networking experience to the Midmark RTLS team. He has contributed to numerous textbooks, as well as held teaching positions at two universities. Daniel is A+, Security+, and Network+ certified, and specializes in network architecture, design & security.



Max Wolfe

Max brings an extensive background of technical experience to the Midmark RTLS team. Prior to becoming a technical trainer, Max worked many years in Midmark RTLS technical support helping clients troubleshoot problems, plan sensory networks and more. Max has a unique perspective into the questions that Midmark RTLS customers have, and a knack for helping them find and understand solutions.

Registration Form

To register, fill out this form (both pages!) and email it to RTLSeducation@midmark.com
Mail checks to Midmark RTLS, Attn: Customer Education, 2600 Miller Creek Drive,
Traverse City, MI 49684.

As virtual class sizes are a maximum of 10 (ten) students, limit 2 (two) attendees per organization.

_____	_____
Company Name	Company Address

	City, State, Zip Code

_____	_____	_____
Student 1	Phone	Email Address
_____	_____	_____
Student 2	Phone	Email Address

Check enclosed (Made payable to Midmark RTLS Solutions, Inc.)

Charge to credit card: AMEX MC VISA

Card # _____ Exp. Date _____ Sec. Code _____

Credit Card Billing Address and Zip Code:

Terms and Conditions:

Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

I have read and understand the terms and conditions of this registration agreement, as outlined above.

Signature _____

Company Name _____

Calendar + Registration Form

SA-150: SYSTEM ANALYST TRAINING

AS-200: APPLICATION SUPPORT TRAINING

JULY							AUGUST							SEPTEMBER							OCTOBER							NOVEMBER							DECEMBER						
S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S	S	M	T	W	T	F	S
			1	2	3	4						1			1	2	3	4	5					1	2	3	1	2	3	4	5	6	7				1	2	3	4	5
5	6	7	8	9	10	11	2	3	4	5	6	7	8	6	7	8	9	10	11	12	4	5	6	7	8	9	10	8	9	10	11	12	13	14	6	7	8	9	10	11	12
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							30	31																																	

Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

Please indicate which class(es) you'd like to attend with the # of seats you'd like to reserve (max two per course per organization). Send pages 5 and 6 of this PDF with payment to RTLSeducation@midmark.com to register.

SA-150		AS-200	
Dates	Qty.	Dates	Qty.
Sept. 1-3		Aug. 25-28	
Oct. 13-15		Sept. 22-25	
Nov. 3-5		Oct. 27-30	
		Dec. 8-11	