



MIDMARK RTLS

## Midmark Academy

2023 RTLS Customer Course Schedule

## SA-150: System Analyst Training

This three-day virtual course provides an overview of Midmark RTLS IR/RF hardware and on-premises workflow software fundamentals, plus troubleshooting techniques and system maintenance procedures to help you support the system through go-live and beyond.

**Note:** Class size is limited to 8 (eight) students; limit 2 (two) employees per organization. Priority will be given to customers with active projects or active go-lives.

### What you'll learn:

- Configuring the User Interface – Badge Form Builder and Enterprise View® Builder
- Midmark RTLS Badge Management
- Advanced Configuration Features for List Manager and SMTP
- Managing User and Group Security with Authentication and Active Directory
- Basic Authentication (Security Access)
- User-Level Workflow Theory
- RTLS Core Software – Badge Assignment, Location Status, Discharge/Drop Boxes, Staff Interactions
- Workflow – Using and Supporting the System, Change Management
- Workflow – Troubleshooting, Training and Reporting
- Software Management (Authentication)

### Who should attend:

- Technical staff responsible for Midmark RTLS on-premises software support and/or education in the end user customer environment
- Clinical informatics members of project teams
- Project team members designated as implementation owners post go-live

**How much it costs:** \$1,000

### Course Dates: – Virtual 1-4 PM ET daily

January 17-19<sup>th</sup>

February 21-23<sup>rd</sup>

March 7-9<sup>th</sup>

September 19-21<sup>st</sup>

November 7-9<sup>th</sup>

#### Terms and Conditions:

Registration fees cover virtual course instruction. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

## AS-200: Application Support Training

Deepen your knowledge of how to support Midmark RTLS IR/RF hardware and on-premises software. This three-day advanced in-person course provides in-depth instruction on the higher-level elements of the basic build and Midmark RTLS on-premises application support.

**Note:** Class size is limited to 8 (eight) students; limit 2 (two) employees per organization. Priority will be given to customers with active projects or active go-lives.

### What you'll learn:

- Wired and Wireless IR/RF Sensory Networks – Configuration, Device ID/Naming, Walking Setup
- Configuring the User Interface for Patients, Staff and Assets – Badge Form Builder, Enterprise View® Builder, Floorplan Builder
- Configuration for List Manager, PAR Level Management and SMTP
- Managing User and Group Security with Authentication and Active Directory
- Managing Midmark RTLS Services with Services Manager
- Staff Assist Rule Modification
- Reporting Basics – MS SQL Server Prep, Installation and Setup, Basic Configuration and Use, Intro to Workflow Management
- Understanding SI-275 System Integrator Training
- First Tier Software Application Support

**Who should attend:** Technical staff responsible for first tier on-premises application support of the Midmark RTLS, including hardware and software support.

**How much it costs:** \$3,000

### Course Dates: – In-Person

February 7-9<sup>th</sup>

March 14-16<sup>th</sup>

October 3-5<sup>th</sup>

#### Terms and Conditions:

Registration fees cover in-person course instruction and lunches. While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel courses at any time. Students enrolled in a cancelled session may apply their class registration fee to another course within 12 months.

## Meet Your Instructor



### **Daniel Michalski, PhD, MCSE, CCNA, CNA**

Daniel is our lead technical instructor, bringing over 20 years of advanced networking experience to the Midmark RTLS team. He has contributed to numerous textbooks, as well as held teaching positions at two universities. Daniel is A+, Security+ and Network+ certified and specializes in network architecture, design and security.



## How to find us

**Get in touch:** 877.983.7787 or  
[RTLSeducation@midmark.com](mailto:RTLSeducation@midmark.com)

### Where we're located

Midmark RTLS  
Bayside Education + Visitor Center  
600 E. Front Street, Suite 106  
Traverse City, MI 49686

[Map](#)



Midmark RTLS classroom courses are conducted by certified professional educators. On-site course sessions consist of instructor-led presentations, labs and certification testing. Students will gain hands-on experience with Midmark RTLS, plus opportunities to network with fellow students from across North America.

Daily on-site lunch service is included for in-person instruction. Be sure to inform us of any food allergies on your registration form.

Class begins promptly at 8:30 AM ET each day.

All Midmark locations are **smoke-free, vapor-free** and **fragrance-free** campuses.

### What's included in your registration fee

- Classroom training
- Related materials
- Lunches (in-person portion only)

### What's not included in your registration fee

- Travel expenses
- Lodging expenses

While every effort is made to conduct courses as scheduled, Midmark RTLS reserves the right to cancel course sessions at any time. Students enrolled in a session cancelled by Midmark RTLS may apply their class registration fee to another course session within 12 months.

## Staying in Traverse City

### Hotels with Midmark Discount Rates

Be sure to mention “**Midmark**” when booking your room to receive our discounted corporate rate.

#### [Hotel Indigo](#)

263 W. Grandview Parkway  
Traverse City, MI 49684  
231.932.0500

#### [Cambria Hotel Traverse City](#)

255 Munson Avenue US31  
Traverse City, MI 49686  
231.778.9000  
Provides free shuttle services

#### [Courtyard by Marriott](#)

3615 South Airport Road W  
Traverse City, MI 49684  
231.929.1800

### Other Local Hotels

- [DELAMAR](#)
- [Park Place Hotel](#)
- [Best Western Plus Four Seasons](#)
- [Country Inn & Suites](#)
- [Hampton Inn](#)

### Transportation

If you plan to fly to Traverse City, book your flight into [Cherry Capital Airport \(TVC\)](#), served by American Airlines, United Airlines and Delta Airlines.

For ground transportation, we recommend renting a car; be sure to check car rental hours in conjunction with your arrival. Uber, Lyft and local taxicab service availability varies. The Cambria provides shuttle service if you chose to stay at their venue. Car rental is available at Cherry Capital Airport from these providers:

- [Avis](#)
- [Budget](#)
- [Enterprise](#)
- [Hertz](#)
- [National](#)

### Dining, Activities + More

Traverse City is a destination for all seasons and has a fantastic selection of local restaurants. For tips on what to do, see and eat while you're here, check out the [Traverse City Visitor's Bureau website](#).