

Customer Improvements in Outpatient Flow

Everyone wants to deliver a better patient experience while achieving operational gains in efficiency. From patient wait times to productivity, see how customers are posting measurable improvements along each step of the patient visit.

\$30K

Monthly revenue gained when one physician added 86 visits per month without reducing face-to-face time with patients.¹

15 minutes

Reduced time patients spend in the waiting room.²

5 people

Number of clinic staff exposed to COVID-19 who would not have been identified through EMR documentation.³

BETTER EXAM ROOM UTILIZATION

Improved exam room utilization by 67%⁴, bringing rate to 50% compared to national average of 30.4%.

ENHANCED STAFF PRODUCTIVITY

Increased physician productivity by 30%.⁵ Medical assistants spend 10% less time rooming patients.⁶

LESS TIME ALONE FOR PATIENTS

Decreased patient time in exam room by 40% without reducing time spent with provider.⁷



FASTER EXAM ROOM TURNOVER

Decreased room turnover time 13% by automatically alerting staff at the end of each patient visit.⁸

MORE CAPACITY IN SAME SPACE

Increased appointment capacity 10% without changing the number of exam rooms.⁹

SHORTENED PATIENT VISITS

Decreased overall length of stay 8%.¹⁰

Better care starts with better design.

Learn more at midmarkRTLS.com

Sources:

1,2,3,6,8,10 Anonymized customer data

4,7 Customer Case Study. [University of Minnesota Health Clinics and Surgery Center](#)

5 Customer Case Study. [Brooklyn Health Center](#)

9 Health Management Technology. "Welcome to the Innovation Suite." June 2016



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