

# Patient Engagement Interfaces



# Connect RTLS with your patient engagement system for a better patient experience.

A patient engagement interface from Midmark RTLS adds useful real-time locating system (RTLS) data to your patient engagement system, helping to put your patients at ease and provide a better patient experience.

In the hospital environment, it takes a team of talented professionals to care for each patient—techs, nurses, hospitalists, specialists, therapists and more. For patients and their families, it can be hard to remember all the names and faces.

An interface with Midmark RTLS allows your patient engagement system to display staff credentials automatically when a staff member wearing a badge enters a patient room, creating a comprehensive, positive patient experience.

## How it works

Midmark RTLS sends messages to your patient engagement system when staff members enter patient rooms. Depending on functionality available within your patient engagement system, it may be able to:

- Automatically display name, photo and credentials in the corner of the TV screen, no matter what else is playing
- Display a welcome message in the patient's first language
- Provide families with a log of who has been to see the patient

### WE INTERFACE WITH:

- Cerner CareAware® myStation
- eVideon<sup>™</sup>
- GetWellNetwork®
- pCare<sup>™</sup>

The New York Hotel Trades
Council and Hotel Association
of NYC, Inc. Employee
Benefit Funds leverages the
Midmark RTLS interface with
eVideon to display a welcome
message in the patient's
first language on their TV
screen, helping patients feel
comfortable and at ease.

# Our Interfaces

Midmark RTLS supports many additional clinical systems with accurate location-based data. Our list of interface partners continually grows as we seek to improve workflow across the healthcare ecosystem. Don't see your desired interface below? Contact your Midmark RTLS Enterprise Specialist to inquire.

#### **EMR**

From inbound feeds to simplify patient badge assignment to bi-directional interfaces for EMRs that utilize RTLS data, Midmark RTLS interfaces with virtually all electronic medical record systems.

- AllScripts<sup>™</sup>
- Cerner<sup>®</sup>
- Epic<sup>®</sup>
- McKesson®
- MEDITECH
- SourceMedical™
- Many others via standard HL7 messaging

#### **ASSET MANAGEMENT**

Streamline RTLS tag assignment and display location data alongside maintenance information and other asset details.

- Accruent® TMS (formerly Four Rivers®)
- AIMS®
- Connectiv<sup>®</sup>
- eMediTrack
- IBM® Maximo™
- MaintenanceFirst<sup>™</sup>
- Nuvolo

#### **ALARM MANAGEMENT + MESSAGING**

Send real-time alerts from Midmark RTLS to a variety of wireless devices or suppress alarms based on location data using our interfaces to multiple middleware and messaging platforms.

- Ascom Unite
- Connexall®
- Spok®

## **TEMPERATURE MONITORING**

View temperature monitoring data in Midmark RTLS by interfacing with your environmental monitoring system.

- Cooper-Atkins®
- Primex<sup>®</sup>

#### **NURSE CALL**

Automatically clear calls based on nurse presence in the room, accurately document response times and more.

- Ascom Telligence®
- Critical Alert<sup>™</sup>
- Hillrom<sup>™</sup> Navicare<sup>™</sup>
- Jeron Provider®
- Rauland Responder®
- TekTone®
- Tyco SimplexGrinnell EZ Care®
- West-Com

#### PATIENT ENGAGEMENT

Provide location data to patient engagement systems to create a comprehensive, positive patient experience.

- Cerner CareAware® myStation
- eVideon<sup>™</sup>
- GetWellNetwork®
- pCare<sup>™</sup>

#### **OTHER**

- B. Braun Infusomat® and Perfusor® Space Infusion Pumps
- Cerner CareAware® (multiple modules)
- TeleTracking<sup>®</sup> Capacity Management Suite<sup>™</sup>
- TeleTracking<sup>®</sup> AssetTracking<sup>™</sup>