March 27, 2020

To our valued customer:

In the event it is necessary to leave your offices for a length of time exceeding 3 days, we would like to help you observe the necessary steps to properly care for your equipment.

Below are our suggestions for preparing your Dental Delivery products for an extended shutdown:

**Vet Pro® Solo Unit**

1. Purge all air from storage tank by opening the valve.
2. Drain water from air regulator.
3. Disconnect power.

**Vet Pro® 5000 unit**

1. Follow end of day cleaning process as shown in manual.
2. Remove water supply from unit.
3. Purge all hand piece and syringe until no fluid is visual.
4. Leave water bottle off unit during storage time.
5. Dispose of used burs.
6. Disconnect power.
7. Prior to putting product back into use, complete cleaning process.

**Vet Pro® 1000 or Midmark 1000 units**

1. Follow end of day cleaning process as shown in manual.
2. Remove water supply from unit.
3. Purge all hand piece and syringe until no fluid is visual.
4. Leave water bottle off unit during storage time.
5. Purge all air from storage tank by opening the valve.
6. Drain water from air regulator.
7. Dispose of used burs.
8. Unplug and store hand pieces.
9. Prior to putting product back into use, complete cleaning process.

(Reference illustration for the 1000 unit is provided on page 2)
Compressors:

1. Shut down as normal.

PowerMax:

1. Shut down as normal.

Wet ring vacuums:

1. Complete daily line cleaning.
2. Shut down as normal.

PowerVac® P or G Vacuums:

1. Use daily line cleaning but instead of running vacuum for 5 minutes increase to 15 minutes.
2. After turning unit off, add either line conditioner or liquid WD40 as outlined below:

   a) Unfasten front and back covers by turning fasteners 1/4 turn counterclockwise. Lift covers straight up to remove from side panels.
   b) Disconnect intake hose union (smaller hose on tank).
   c) Rotate pump pulley until keyway is in the 3 or 9 o’clock position.
   d) Pour conditioning fluid or liquid WD40 into intake hose assembly.
   e) Rotate pump pulley clockwise 5 rotations.
   f) Replace covers and re-connect intake hose assembly.

All products should be disconnected from the power source prior to shutting down the office.

Please call our technical support team if you have questions.

Designing better care.™

Midmark Technical Support
1.800.643.6275