

# Connected Ecosystem Checklist



The point of care ecosystem encompasses the direct interaction between patients and caregivers, as well as processes, equipment and other interactions that could impact patient experience and staff efficiency levels.

Because of new technologies and increasing levels of connectivity, some of the silos within healthcare are starting to come down. The end result will be a fully connected point of care ecosystem where processes, equipment and caregivers are integrated to create a seamless, well-coordinated patient experience and positively impact clinical outcomes.

So what should you keep in mind as you begin connecting your point of care ecosystem?



**HERE'S A CHECKLIST TO HELP KEEP YOU ON TRACK DURING YOUR JOURNEY TO GREATER CONNECTIVITY.**

**Patient-centered exam room design**

Are your rooms designed around the patient-caregiver relationship?

Do they factor in patient demographics and accessibility?

**Provider experience**

Do you have consistent processes and standardization across exam rooms and/or networks?

Are necessary supplies and information easily accessible at the point of care?

Is equipment ergonomic and designed for maintaining caregiver safety?

**Mobile workstations**

Do they offer the flexibility to support technology within the room?

Do they allow proper working positions that do not hinder caregiver-patient interaction?

**EMR**

Is it connected to your vital signs acquisition devices for the automatic transfer of data?

Is your EMR integrated to a real-time locating system to automatically report on patient visit milestones and timestamp caregiver-patient interactions?

**Exam chairs with integrated scales**

Do your exam chairs have built-in scales that connect to your EMR?

Is the information gathered by the scale automatically and transferred to the EMR?

**Patient-Provider interaction insights**

How much time do patients spend waiting instead of with providers?

Can real-time data be gathered to address bottlenecks in the patient visit, reduce wait times and improve patient satisfaction?

**Patient throughput efficiency models**

Can real-time data be gathered to uncover process gaps that impact patient throughput?

Do you have a way to review patient visit milestones and objectively measure improvement efforts?

**Blood pressure devices**

Are your blood pressure devices connected to your EMR, and do they automatically transfer data?

Do they help implement acquisition best practices and standards, such as the American Medical Association guidelines?

**Asset management tools**

Is the right equipment in the right place for your clinical teams?

Are you overspending on underutilized devices?

Do you have a real-time locating system to help you gain visibility to where your assets are and to identify utilization trends that could maximize resource use?

**Patient flow software**

What type of software are you currently using to help track patient flow?

If you're not using a software program currently, what methods of measurement are you using?

Are you using the software in conjunction with real-time locating technology to improve workflow and patient satisfaction?

**Value-based payment model**

How will your reimbursement models change?

What regulations should you consider?

What planning do you need to do for the next 3, 5 or 10 years?

**Ecosystem assessment**

Do you understand the current state of your ecosystem?

What's working?

What's not?

How does actual experience vary from perceived?